

# ARTESYN ILS1500 SERIES

# Intelligent Laboratory Power 1500W Rack Programable Power Supplies

Advanced Energy's Artesyn iLS1500 series is a programmable DC power supply with a single output that offers output power to 1500 watts. With 12-bit D/A & A/D converters embedded, the power supplies come with the capability of reporting voltage and current very accurately. The iLS1500 series provides convenient digital rotary controls for voltage and current adjustment and the power supplies also come with rear ports that allow remote control via USB, Ethernet, and analog control inputs. The iLS1500 series is LXI certified, details for using this interface can be found in our Programming Manual.

# Total Power 1500 Watts # of Outputs Single



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LIMITED THREE YEAR WARRANTY		



#### SECTION 1 SAFETY SUMMARY

#### SAFETY SUMMARY

The following safety precautions apply to both operating and maintenance personnel and must be observed during all phases of operation, service, and repair of this instrument. Before applying power, follow the installation instructions and become familiar with the operating instructions for this instrument.

Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended use of the instrument. Advanced Energy's Artesyn assumes no liability for a customer's failure to comply with these requirements.

#### **GROUND THE INSTRUMENT**

To minimize shock hazard, the instrument chassis and cabinet must be connected to an electrical ground. This instrument is grounded through the ground conductor of the supplied, three-conductor AC power cable. The power cable must be plugged into an approved three-conductor electrical outlet. Do not alter the ground connection. Without the protective ground connection, all accessible conductive parts (including control knobs) can render an electric shock. The power jack and mating plug of the provided power cable meet IEC safety standards.

#### DO NOT OPERATE IN AN EXPLOSIVE ATMOSPHERE

Do not operate the instrument in the presence of flammable gases or fumes. Operation of any electrical instrument in such an environment constitutes a definite safety hazard.

#### KEEP AWAY FROM LIVE CIRCUITS

Instrument covers must not be removed by operating personnel. Component replacement must only be made by qualified maintenance personnel. Removal of the cover will void the warranty. Under certain conditions, even with the power cable removed, dangerous voltages may exist. To avoid injuries, always disconnect power and discharge circuits before touching them.

#### DO NOT SERVICE OR ADJUST ALONE

Do not attempt any internal service. This unit contains no user serviceable components. Removal of the cover will void the warranty.



# SECTION 1 SAFETY SUMMARY

#### DO NOT SUBSTITUTE PARTS OR MODIFY THE INSTRUMENT

Do not install substitute parts or perform any unauthorized modifications to this instrument. Return the instrument to Advanced Energy for service and repair to ensure that safety features are maintained.



#### SECTION 2 WARNINGS AND CAUTIONS

WARNING and CAUTION statements, such as the following examples, denote a hazard and appear throughout this manual. Follow all instructions contained in these statements.

A *WARNING* statement calls attention to an operating procedure, practice, or condition, which, if not followed correctly, could result in injury or death to personnel.

A *CAUTION* statement calls attention to an operating procedure, practice, or condition, which, if not followed correctly, could result in damage to or destruction the product.

WARNING: Do not alter the ground connection. Without the protective ground connection, all accessible conductive parts (including control knobs) can render an electric shock. The power jack and mating plug of the power cable meet IEC safety standards.

WARNING: Removing the instrument cover and/or replacing any internal components will void the warranty of the instrument unless it is done by an authorized service technician.

CAUTION: Before connecting the line cord to the AC mains, check the top cover AC line voltage ratings. Applying a line voltage other than the indicated voltage can damage the unit. For continued protection, replace fuses only with those of the exact same voltage and current ratings.

CAUTION: This product uses components which can be damaged by electro-static discharge (ESD). To avoid damage, be sure to follow proper procedures for handling, storing and transporting parts and subassemblies which contain ESD-sensitive components.



# SECTION 3 STORE/MOVE/MAINTAIN

#### Storage

When this power supply is not in use store it in an environment suitable for storage (see specifications page).

#### Freight

When shipping this power supply, repack it in the original packaging. If the packaging material is lost, use equivalent packing materials to protect it during shipping.

#### Maintenance

Please return the power supply to Advanced Energy's Artesyn or an authorized service center for any repair, service, or maintenance.

#### Disposal

When the power supply is in an unusable condition and can't be repaired, please discard it according to your company's disposal procedures or local legal procedures. To avoid polluting the environment, please do not discard arbitrarily.



#### **4.1 Product Summary**

Advanced Energy's Artesyn iLS1500 series is a programmable DC power supply with single output that offers a maximum power output up to 600 watts. With 12-bit D/A & A/D converters embedded, the power supplies come with the capability of reporting voltage and current very accurately.

The iLS1500 series provides convenient digital rotary control knobs for voltage and current adjustment. The iLS1500 series power supplies also come standard with rear ports that allow remote control via USB, Ethernet, and analog control inputs. The USB and Ethernet inputs are SCPI compliant and have LabView drivers available on the National Instruments website or the Artesyn website at: https://artesyn.com. See Appendix B and Appendix C for details. The iLS1500 series is also LXI certified, details for using this interface can be found in the Bench Programming Manual.

iLS1500 series rack supplies also contain a sophisticated scripting ability that allow the user to write programs then load them into the power supply. The power supply can then execute the programs on command by the user. The scripting manual can be found at the Artesyn website at: https://artesyn.com.

#### 4.2 Features

#### 1) Output Voltage & Current

MODEL	VOLTAGE (V)	CURRENT (A)	Power (W)
iLS1500-3	30	70	
iLS1500-5	50	40	
iLS1500-10	100	20	1500
iLS1500-20	200	10	
iLS1500-40	400	5	

Note: Output power will be limited to 1100W for input voltages of less than 110Vac.

#### 2) Rotary knob

The digital rotary knobs allow both fine and rapid adjustment of the output voltage and current. The knobs are velocity sensitive so that a slow turn of the knob allows fine adjustment of voltage or current and rapid turning of the knob quickly adjusts voltage or current over a large range.



#### 3) Precise voltage and current measurement

Besides the precise output, the iLS1500 series also offers the capability to measure voltage & current accurately (read back), saving users the extra expense and space for extra measuring instruments. This capability is available from the display or the readings may be read into the controlling device.

4) OVP (over voltage protection), OCP (over current protection) and OPP (over power protection) functions

The over voltage protection (OVP), over current protection (OCP) and over power protection (OPP features limit the maximum output current and voltage to avoid damage to the unit under test (UUT).

#### 4.3 Specifications

Unless otherwise noted, specifications are warranted over the ambient temperature range of 0 to 40 °C after 30 minutes warm up.

		iLS1500-3	iLS1500-5	iLS1500- 10	iLS1500- 20	iLS1500- 40
	Voltage (Vdc)	30	50	100	200	400
DC output ratings <sup>2,3,10</sup>	Current (A)	70	40	20	10	5
0	Power <sup>10</sup> (W)	1500	1500	1500	1500	1500
Output ripple	CV p-p <sup>4</sup> (mV)	45	75	100	200	300
and noise	CVrms <sup>5</sup> (mV)	10	20	40	80	100
Load regulation (change from	Voltage (%)	0.05	0.05	0.05	0.05	0.05
10% to 90% load) <sup>1</sup>	Current (%)	0.05	0.05	0.1	0.05	0.05
Line regulation (change from 100 to 132 Vac input or 180 to 260 Vac input) <sup>1</sup>	Voltage (%)	0.05	0.05	0.05	0.05	0.05
	Current (%)	0.05	0.05	0.05	0.05	0.05
Programming accuracy <sup>1</sup>	Voltage (%)	0.10	0.15	0.10	0.10	0.10
	Current (%)	0.20	0.15	0.15	0.15	0.15



		iLS1500-3	iLS1500-5	iLS1500- 10	iLS1500- 20	iLS1500- 40
Measurement Accuracy <sup>1</sup>	Voltage (%)	0.10	0.15	0.10	0.10	0.10
	Current (%)	0.20	0.15	0.15	0.15	0.15
Transient recovery time <sup>6</sup>	Time (ms)	≤1.5	≤1.5	≤1.5	≤1.5	≤1.5
Supplemental (	Characteristics	Supplemental characteristics are not warranted but are descriptions of typical performance determined either by design or type testing				
Output response	Up, 10-90% (mS)	15	30	25	30	35
time (settle to within $\pm 1\%$ of the rated	Down, 90- 10% (mS)	25	25	25	45	40
output. with a resistive load) <sup>7</sup>	Down, no load (S)	<2.5	<3	<4	<10	<10
Command response time <sup>8</sup> (mS)		50				
Data readback transfer time <sup>9</sup> (mS)		5				
Remote sense compensation	Volts/load lead (V)	1	1	2	4	4
Over-voltage	Range (V)	0.5-33	0.5-55	0.5-110	0.5-220	0.5-440
protection	Accuracy (V)	.3	.5	1	2	4
Output ripple and noise4	CC rms (mA)	20	10	10	5	5
Programming	Voltage (%)			0.1		
and Measurement resolution <sup>1</sup>	Current (%)			0.1		
Front panel	Voltage (%)	0.10	0.15	0.15	0.10	0.10
display accuracy <sup>1</sup>	Current (%)	0.20	0.15	0.10	0.15	0.15

Notes 1 - Rating is percent of full scale. Rating is for operation between 10% of minimum voltage or current rating to 100% of voltage rating and the current rating at that voltage.

- Notes 2 Minimum voltage is guaranteed at greater than 1% of the rated output voltage.
- Notes 3 Minimum current is guaranteed at greater than 1% of the rated output current.
- Notes 4 Measured with 20 MHz bandwildth.
- Notes 5 Line frequency ripple measured with 20 MHz bandwidth (see application note AN024 for measurement details, these measurements taken at full rated output voltage and full power.
- Notes 6 Time for output voltage to recover within 1% of its rated output for a load change from 70 to 100% of its rated output current at full voltage.



- Notes 7 Voltage set point from 10% to 90% of rated output with rated resistive load. When outputting current at or near the set maximum current value, voltage rise time will be longer due to the limited current available to charge the output capacitance.
- Notes 8 Add this to the output response time to obtain the total programming time.
- Notes 9 Time to provide data back to the controller using LAN interface (does not include A/D conversion time).
- Notes 10 1500 watt output is only available with an AC input of 110Vac or greater, with lower AC line output will be limited to 1100W.

# Supplemental Characteristics For All Model Numbers

Series and parallel capability	
Parallel operation	Up to 4 units can be connected in main/satellite mode
Series operation	Up to 2 units can be connected in series
Output terminal isolation	
No output terminal may be more	than 600 VDC from any other terminal or chassis ground
Analog programming (of output	voltage and current)
Input signal	Selectable; 0 to 3 V, 0 to 5 V or 0 to 10 V full scale
Input impedance	0 to 10 kΩ full scale
Interface capabilities	
LXI	
USB 2.0	
10/100 LAN	
Web server	Built-in Web server requires internet Explorer 5+ or Firefox, or Chrome
Environmental conditions	
Environment	Indoor use, installation category II (AC input), pollution degree 2
Operating temperature	0 °C to 40 °C @ 100% load
Storage temperature	-20 °C to 70 °C
Operating humidity	30% to 90% relative humidity (no condensation)
Storage humidity	10% to 95% relative humidity (no condensation)
Altitude	Up to 3000 meters. Derate the output current by $2\%/100$ m above 2000 m. Derate the maximum ambient temperature by $1^{\circ}\text{C}/100$ m above 2000 m
Regulatory compliance	
EMC	European EMC directive 89/336/EEC for Class A products. This ISM device complies with Canadian ICES-001.
Safety	Conforms to UL 60950-1 and UL 62368-1. Certified to CAN/CSA C22.2 No. 60959-1 & 62368-1. Any LEDs used in this product are Class 1 as per IEC 825-1.



Acoustic noise declaration	Emission directive: Sound pressure Lp <75 dB(A), at operator position.  *Normal operation  *According to EN 27779 (Type Test)
Series operation	Up to 2 units can be connected in series
AC Input	
Nominal input	100 -240 Vac; 50/60 Hz
Input current	16 A@ 100 Vac nominal; 8A© 200 Vac
Input range	100-240 Vac; 47-63 Hz
Power factor	>0.95 at nominal input and rated output power
Efficiency	85% for 1500 W units at full power out
Inrush current	<35 A for 1500 W units
Dimensions (excluding connect	ors, control knobs and feet)
Height	44 mm (1.73 in)
Width	483 mm (19 in)
Depth	394 mm (15.5in)
Weight	
Weight	5.8Kg (12.8 lbs).

Note - Specifications subject to change without notice.



#### SECTION 5 CAUTIONS BEFORE USING

# 5.1 Check and Confirm Accessories before Using

After receiving this product, please verify the items received in accordance with the ones listed below:

- 1. The appearance of the product is without scratch or other damage.
- 2. Standard parts power supply, power cord.

#### **5.2 Operating Instructions**

In order to avoid damaging the instrument due to improper operation, be sure to read this user manual. To maintain the specified accuracy, calibration should be performed annually.

#### **5.3 Ambient Environment**

- 1. Do not locate or operate this product in an environment with dust, vibration, or corrosive gas and do not expose this product directly to the sunlight. Operate it in an environment with temperature 0-40 °C and relative humidity 20%-80%. The power supply will sense an over temperature condition and will shut off output power and display an error message should an over temperature occur.
- 2. This product is equipped with one cooling fan with intake vents on the top and sides of the chassis and outlet vents on the rear and side of the chassis. Provide at least 1 inch of open space at the vents with good ventilation. If the units are stacked do not block the side air intakes. Never block the rear air outlets.
- 3. The product is designed with a power line filter to minimize noise into the instrument from the AC power source and to minimize noise output to the line. The power supply is also protected from moderate power transients and ESD on its terminals. If the power supply will be exposed to large transients, external protection should be provided.

# 5.4 Storage

The storage temperature range of this product is within-40 °C to +70 °C and R.H. should be 20% to 80% without moisture condensing. If not operating this product for a long time interval pack it with original packaging or similar one and put it in a dry place without exposure to direct sunlight.



#### SECTION 5 CAUTIONS BEFORE USING

#### 5.5 Power-line voltage

Rated AC power source connected to this product is within 100-240 Vac 47-63 Hz (refer to the Product Specification for details). Before connecting to external power source, be sure that he power switch is in OFF state and verify that the provided power cord is firmly attached to the power source and to the instrument.

WARNING: The power cable attached with this product is certified for safety. To change a cable or add an extension cable, be sure that it can meet the required power ratings of this product. Any misuse with an additional cable will void the warranty of this product.

#### 5.6 Fuses

This product is a switching mode power supply. The fuse installed is there to protect the power supply in case of excessive input voltage or internal hardware failure. The fuse should not open during normal operation. If the fuse does open, it indicates a malfunction. In this case, it is suggested that the product be sent back for service.

WARNING: If the fuses are replaced, they must be replaced with the exact make, model and rating fuse. Failure to do this may cause a safety hazard and may invalidate the warranty.

CAUTION: DOUBLE POLE/NEUTRAL FUSING. Disconnect power before servicing

## 5.7 Power-off procedure

When the supply is not in use, be sure to turn the power switch on the panel to the OFF position to turn off the AC power. After the power switch is turned to the OFF position, the inner fans will still run for up to 15 seconds. Once the discharge process is complete, the power supply will shut down.

# 5.8 Low Voltage Input

When the AC input voltage is lower than the minimum rated voltage which is 90 Vac, the supply will deactivate internal circuitry and will not operate. To ensure proper operation, confirm that the input AC voltage is within the specified range.



# SECTION 5 CAUTIONS BEFORE USING

# 5.9 Output Lead Wires and Connections

The iLS1500 series power supply is capable of outputting very high currents and care should be taken to size the output leads and connectors appropriately. Refer to the following table for suggested wire sizes:

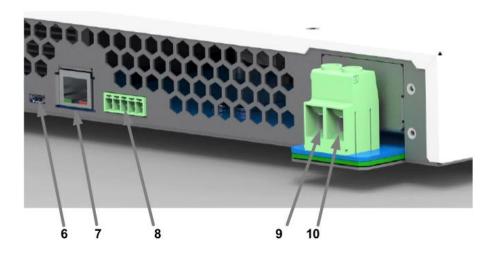
Maximum Current	AWG
70	6
40	8
20	12
10	18
5	22



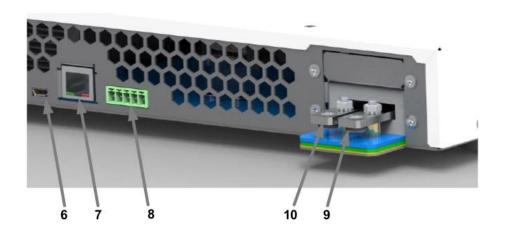
# SECTION 7 USER INTERFACE AND CONNECTIONS



50, 100, 200, & 400 VOLT MODELS:



30 VOLT MODEL:





#### SECTION 6 I/O AND CONTROL LOCATIONS



#### 6.1 Front and Rear Details

#### (1) Power Switch:

I = ON and O= OFF

Please consult "Cautions Before Using" Section before turning on power switch.

#### (2) Current Control Knob:

Turn clockwise to increase current limit setting. Turning the knob slowly will increment the least significant digit of the displayed setting. As the knob is turned faster more significant digits will be incremented. When the output is activated pressing this knob will display Set Current.

#### (3) Voltage Control Knob:

Turn clockwise to increase voltage limit setting. Turning the knob slowly will increment the least significant digit of the displayed setting. As the knob is turned faster more significant digits will be incremented. When the output is activated pressing this knob will display Set Voltage.

#### (4) Enable Pushbutton:

Pushing this button after the power to the power supply has been turned on enables the output voltage. Pressing and holding this button for more than 5 seconds and then releasing will put the power supply into Setup mode. See SECTION 7.2 for setup instructions



# SECTION 6 I/O AND CONTROL LOCATIONS

(5) Display:

16 character by 2 line display. This display shows set points, actual operating values, power supply operating status, error messages, and setup information.

(6) JSB Port:

See Appendix B for use.

(7) Ethernet Port:

See Appendix C for use.

(8) Analog Interface:

See Appendix A for use

- (9) Positive Output
- (10) Negative Output
- (11) AC Input (100-240 Vac)
- (12) Protective Earth



#### 7.1 Normal Operation

#### 7.1.1 Power On

Connect the power input to the appropriate AC voltage source. Turn the Power Switch to the ON (I) position. On power up the supply will execute a self-test. During the self-test the display will show the voltage and current capabilities of the supply and the software revision.



# 7.1.2 Enabling Output

After Power On the output of the power supply will be disabled until the Enable button is pushed. The screen will display the output status, the set points currently in force, and control mode (e.g., Local, Remote).

Until the Enable button is pressed no power will be available on the output. When the Enable button is pressed the output will be turned on and the display will show the output status, the operating mode, and the actual output voltage and current.

The power supply will always be in either voltage mode (VMODE) or in current mode (IMODE or PMODE). This state is dependent on the power supply settings and the load. When in current mode the display will be as shown below.



To disable the output simply press the Enable button again -this will remove all voltage from the output.

WARNING: Because the power supply has large output capacitors it can take up to 30 seconds for the internal bleeder circuit to fully discharge the output after the Enable button has been pressed to disable the output when there is no load. Hazardous voltages may be present until the output is fully discharged.

It is possible to configure the power supply to turn the output on automatically when power is applied. See the Auto Start Setup Section (7.2.3) for further details on this option.

#### 7.1.3 Adjusting Voltage and Current

The voltage and current are set using the two knobs labeled "VOLTAGE" and "CURRENT". These knobs use high quality digital encoders rather than ordinary potentiometers. Turn the knobs clockwise to increase a setting or counter clockwise to decrease a setting. The encoders allow fine or coarse control of the voltage or current setting. The speed at which you turn the knob will determine the granularity of the setting. Turning at a slow rate will adjust the least most significant digit of the parameter being adjusted. Turning more rapidly allows coarse control to allow rapid changing of voltage or current.

If the output is disabled while an adjustment is being made the voltage and current setting will be shown on the normal output off display. The new settings will take effect when the Enable button is pressed

If the output is on while an adjustment is being made the voltage or current will change in rea time as the knob is turned. A special screen will be displayed during the adjustment as shown below. The screen will revert to the normal operating screen as soon as the adjustment is complete. In the screens below the actual real-time output voltage and current is shown on the bottom line and the set voltage or current is shown in the top line. In the cases below the power supply is current limiting as the actual current matches the set current.



#### **SECTION 7**

#### **OPERATING INSTRUCTIONS**

Note that the actual voltage or current is load dependent and, therefore, may not match the displayed set point.

#### 7.1.4 Displaying Set Points

At any time during operation, set points can be recalled by pressing the voltage or current adjustment knob. This action displays the set points in the same manner as they would be displayed during a set point adjustment but without actually changing anything. Pressing the voltage knob displays the voltage set point and pressing the current knob displays the current set point.

#### 7.1.5 Adjusting Over Voltage, Over Current and Over Power Protection.

The over voltage protection (OVP), over current protection (OCP) and over power protection (OPP) features limit the maximum output current and voltage to avoid damages to the unit under test (UUT). OVP and OCP may be set as shown below or may be changed via the setup menus. OPP may only be changed in the setup menus. Note that Over Voltage and Over Current protection can also be adjusted in the Setup menu - SECTION 7.2.5.

If OVP, OCP, or OPP is set to maximum that protection will be disabled. Note: OVP, OCP, and OPP cannot be set to more than 10% over the maximum rating of the power supply.

To adjust OVP press and release Voltage. The following screen will appear:

Turn the Voltage knob to adjust the OVP setting. When the desired setting is displayed press the Enable button and the supply will revert to its previous state.

To adjust OCP press and release the Current knob. The following screen will appear:

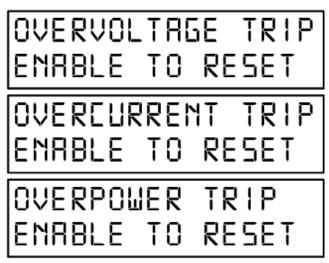


#### SECTION 7

#### **OPERATING INSTRUCTIONS**

Turn the Current knob to adjust the OCP setting. When the desired setting is displayed press the Enable button and the supply will revert to its previous state.

If, during operation, any of these set points is exceeded the appropriate screen will be displayed as below



Pressing Enable when any of the trip screens are displayed will reset the trip and put the power supply back in idle mode. The following screen will be displayed.

Pressing Enable at this time will turn on the output



# 7.2 Power Supply Setup

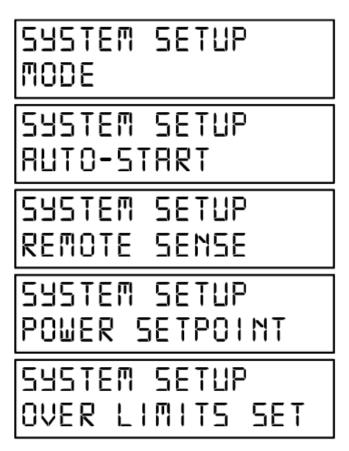
#### 7.2.1 Introduction

Setup mode allows configuration of the power supply. Within setup one can adjust the power on state, select I/O options, enable remote sense, and calibrate the power supply.

To enter setup mode press and hold the enable button for at least 5 seconds. When enabled the initial setup screen will appear.

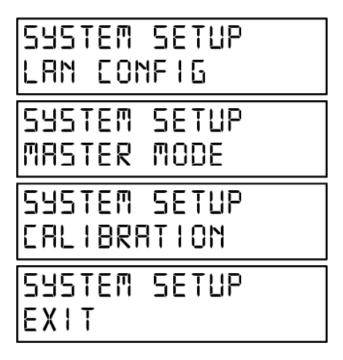


Releasing the Enable button will allow the user to scroll through the setup options by rotating either knob





#### **OPERATING INSTRUCTIONS**



#### 7.2.2 Mode

See Appendix A for analog control setup. Appendix B for USB control setup, and the BENCH DC Power Supply USB-Analog Programming Manual for information on serial command syntax and on LXI usage

All operating modes described in this Section provide the user with options for how the power supply is controlled. At any time, the operating mode can be seen on the upper right side of the display.

The displayed modes are as follows:

LOC	Local mode
LOCV	Local mode with rear panel voltage analog enable/disable
LOCI	Local mode with rear panel current analog enable/disable
REM	Remote mode
REMV	Remote mode with rear panel voltage analog enable/disable
REMI	Remote mode with rear panel current analog enable/disable
RWL	Remote with front panel locked
VOLT	Analog input control of voltage
CURR	Analog input control of current
DUAL	Analog input control of both voltage and current



#### **OPERATING INSTRUCTIONS**

# 7.2.2.1 USB/Analog

The Mode menu allows the user to choose between local control or remote control. If remote control is chosen the user can further select if the control is to be analog voltage control or USB control. The Mode screen shown below is the entry point for these choices.



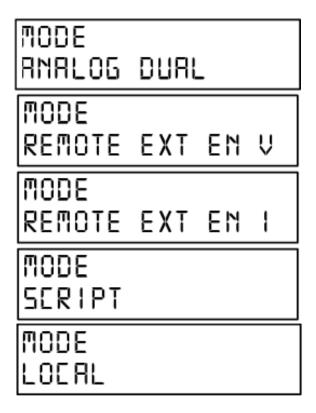
Rotating either knob clockwise will show the following screens:





#### SECTION 7

#### **OPERATING INSTRUCTIONS**



This puts the power supply in the normal local control mode.



These modes allow local control of the supply in addition to using an analog input for enable/disable. You may choose to use the analog voltage input or the analog current input to be used as an external enable/disable for the power supply. Each input has an internal pull-up so you may use an external contact or a voltage signal (0-5VDC) for this function. With either input, the following functionality will be available when the mode is turned on.

- 1. If the contact is closed (or the input is <1V) then the power supply will operate as it normally does. This includes:
  - a. Front enable switch can enable or disable the power supply
  - b. Ethernet or USB can control all they usually control including enable and disable.



- 2. If the contact is opened (or the input voltage is >2V) during operation, then:
  - a. The power supply output will be disabled regardless of all other enable/disable
  - b. The power supply cannot be enabled with front panel or digital means.
- 3. When the contact closes again:
  - a. The power supply will now allow the enable/disable state to be set from the front panel or digital inputs.
  - b. Closing the contacts will not re-enable the power supply this must be done by pushing the front panel button or from a digital input
- 4. If the power supply loses power or the power switch is shut off, it will return to a disabled state when the power is restored and all of the above will apply.
- 5. Exception -If the Autostart mode is enabled then:
  - a. In the event that the contact is opened then closed again, the power supply will return to the operating status it was in when the contact was opened.
  - b. In the event of the power being interrupted, the power supply will return to the operating status it was in when the power was interrupted unless the contact is open, in which case it will return to the disabled state.

When the desired mode is displayed press the Enable button to select it. If LOCAL or REMOTE is selected, no further setup is required and the display will return to the setup main menu.

If REMOTE is selected the front panel will be locked out and control will be through the Ethernet port, USB port or analog inputs exclusively.

If ANALOG VOLTAGE is selected, the desired scaling of the analog voltage input must be selected and this screen will appear.



Rotating the Voltage knob will allow choice of 3V. 5V or 10V scaling. When the desired option is displayed, press the enable button to select it. The display will return to the setup main menu.

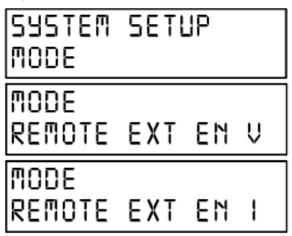
Similarly. ANALOG CURRENT is selected, the desired scaling of the analog current input must be selected and this screen will appear.



Rotating the Current knob will allow choice of 3V, 5V or 10V scaling. When the desired option is displayed, press the enable button to select it. The display will return to the setup main menu.

Similarly. ANALOG DUAL is selected the desired scaling of the analog voltage and current inputs must be selected and this screen will appear:

Rotating the Voltage knob will allow choice of 3V. 5V or 10V scaling for the analog voltage port and rotating the Current knob will allow choice of 3V, 5V or 10V scaling for the analog current port. When the desired option is displayed, press the enable button to select it. The display will return to the setup main menu.



These modes allow remote (Ethernet or USB) control of the supply in addition to using an analog input for enable/disable. You may choose to use the analog voltage input or the analog current input to be used as an external enable/disable for the power supply. Each input has an internal pull-up so you may use an external contact or a voltage signal (0-5VDC) for this function. With either input, the following functionality will be available when the mode is turned on.



- 1. If the contact is closed (or the input is <1V) then the power supply will operate as it normally does. This includes:
  - a. Front enable switch can enable or disable the power supply.
  - b. Ethernet or USB can control all they usually control including enable and disable.
- 2. If the contact is opened (or the input voltage is >2V) during operation, then
  - a. The power supply output will be disabled regardless of all other enable/disable inputs.
  - b. The power supply cannot be enabled with front panel or digital means.
- 3. When the contact closes again:
  - a. The power supply will now allow the enable/disable state to be set from the front panel or digital inputs.
  - b. Closing the contacts will not re-enable the power supply -this must be done by pushing the front panel button or from a digital input.
- 4. If the power supply loses power or the power switch is shut off, it will return to a disabled state when the power is restored and all of the above will apply.
- 5. Exception If the Autostart mode is enabled then:
  - a. In the event that the contact is opened then closed again, the power supply will return to the operating status it was in when the contact was opened.
  - b. In the event of the power being interrupted, the power supply will return to the operating status it was in when the power was interrupted unless the contact is open, in which case it will return to the disabled state.

To change another setup item at this time you may use either knob to select that option. To exit setup, rotate either knob until the following screen is displayed then press the enable button.



The following screen will be displayed.





Rotating either knob will alternate between the screen above and the screen below.



When the desired option is displayed press the Enable button. Selecting YES will save any Setup changes to non-volatile memory and they will be retained even when primary power is cycled. Selecting NO will not save Setup changes to non-volatile memory and they will be in effect only until the unit is turned off.

The power supply will return to normal operating mode at this time.

#### 7.2.3 Auto Start Setup

The Auto Start option, when enabled, causes the power supply to immediately provide output power when the power switch is turned on without pressing the Enable button. The voltage and current settings will be the same as they were when the supply was last powered off.

WARNING: In Auto Start mode hazardous voltages may be present on the power supply output immediately after power is applied.

When in setup mode rotate either knob until the AUTO-START screen is displayed then press the Enable button. The following screen will be displayed.



Rotating either knob will cycle between the yes and no option.



When the desired yes or no option is displayed press the Enable button to select it. After selection the following screen will be displayed:

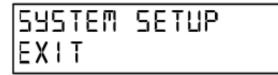


#### SECTION 7

#### **OPERATING INSTRUCTIONS**



To change another setup item at this time you may use either knob to select that option. To exit setup, rotate either knob until the following screen is displayed then press the enable button.



The following screen will be displayed.



Rotating either knob will alternate between the screen above and the screen below



When the desired option is displayed press the Enable button. Selecting YES will save any Setup changes to non-volatile memory and they will be retained even when primary power is cycled. Selecting NO will not save Setup changes to non-volatile memory and they will be in effect only until the unit is turned off.

The power supply will return to normal operating mode at this time

## 7.2.4 Remote Sense Setup

The Remote Sense option, when enabled, allows the power supply to correct for the resistance of any wires and connections between the power supply and the load. Most power supplies with remote sense require a second set of wires between the power supply



and the load to sense the voltage at the load. The iLS1500 series uses proprietary technology to digitally compensate for these resistances without the extra sensing wires.

Prior to using the Remote Sense option a simple load calibration must be performed. This Section will detail how to enable Remote Sense and how to do the calibration required.

Once in setup mode rotate either knob until the REMOTE SENSE screen is displayed then press the Enable button. The following screen will be displayed.

REMOTE SENSE ON

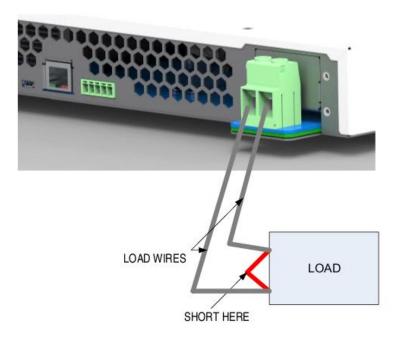
Rotating either knob will alternate between the ON or OFF selection. Press the Enable knob when the desired mode is displayed.

REMOTE SENSE OFF

If the NO option is selected the system will revert to the Setup main menu. If the YES option is selected the following screen will be displayed:

SHORT LOAD END OF LOAD WIRES

At this point the load end of the wires must be shorted as shown below:





It is important that a good short with heavy wire is made as failure to do this will result in a poor remote sense calibration

Once the short is in place, press the Enable button. The following screen is an example of what will be displayed.

ADJUST TO MORMAL CURRENT 1=2.33

Now set the current to at least as much as you would expect your load to consume. More is better if your load wires are capable of handling the current. When ready press the Enable button.

The power supply will now measure the output current and the total voltage drop in the load wires and use these values to calculate the resistance of the load wires. As long as Remote Sense remains enabled the power supply will use this resistance value to calculate output voltage based on output current. It will then adjust the output voltage at the power terminals in real time to correct for the drop in the load cables.

If, during the remote sense setup, the lead resistance is so much that remote sense will not be able to operate reliable the following error screen will be displayed.

LEAD RESISTANCE TOO GREAT

The error screen will be followed by:

REMOTE SENSE RETRY

Pressing the enable at this time will bring the user back to the Remote Sense On screen. Remote sense must be turned off or the load wires must be improved to allow calibration of remote sense.



If the remote sense calibration completed normally the display will return to the REMOTE SENSE COMPLETE screen.

REMOTE SENSE COMPLETE 99M $\Omega$ 

Pressing ENTER will now return the system to the following screen:

SYSTEM SETUP REMOTE SENSE

To change another setup item at this time you may use either knob to select that option. To exit setup, rotate either knob until the following screen is displayed then press the enable button.

SYSTEM SETUP EXIT

The following screen will be displayed.

SAVE CONFIG? YES

Rotating either knob will alternate between the screen above and the screen below.

SAVE CONFIG? NO

When the desired option is displayed press the Enable button. Selecting YES will save any Setup changes to non-volatile memory and they will be retained even when primary power is cycled. Selecting NO will not save Setup changes to non-volatile memory and they will be in effect only until the unit is turned off.

The power supply will return to normal operating mode at this time.



#### 7.2.5 Power Limit Setup

The iLS1500 power supplies are designed to supply up to 1500 watts of output power to a load. In some applications it may be desirable to limit the maximum power to something lower than the maximum available from the power supply. This Section describes how to set up power limiting

- 1) Enter setup mode
- 2) Rotate the voltage or current knob until the following screen appears



3) Push the select button and the following screen will appear.

POWER SETPOINT P= ISOOW

- 4) Rotate the voltage or current knob to adjust the maximum power that can be delivered by the supply. This may be in the range of 1% to 101% of the maximum rating (15 watts to 1515 watts for the iLS1500 series).
- 5) When the power is set to the maximum desired power is displayed then press the select button.

Now rotate either knob until the following screen is displayed then press the select button.



6) The following screen will be displayed





Rotating either knob will alternate between the screen above and the screen below.



When the desired option is displayed press the Enable button. Selecting YES will save any Setup changes to non-volatile memory and they will be retained even when primary power is cycled. Selecting NO will not save Setup changes to non-volatile memory and they will be in effect only until the unit is turned off.

The power supply will return to normal operating mode at this time and if you selected Save Config, Yes then the new power limit will be in effect. To remove the power limit the same procedure should be used and the power should be set to 606 watts.

#### 7.2.6 Over Limits

Over Limits allows the user to set in maximum values for voltage. current, and power that are less than the full power supply rating in cases where there is a desire to protect the load. Note that Overvoltage and Overcurrent protection can be set from the front panel as shown in SECTION 7.1.5. To enter Over Limits setup press Enable when the following screen is displayed within the Setup menu.



When Enable is pressed the following screen will appear.

This screen allows the adjustment of the Over Voltage trip point. Turn either the voltage or the current knob to adjust the value. Press the Enter button when the value you wish is displayed. When the Enter button is pressed the following screen will be displayed:



This screen allows the adjustment of the Over Current trip point. Turn either the voltage or the current knob to adjust the value. Press the Enter button when the value you wish is displayed. When the Enter button is pressed the following screen will be displayed:

This screen allows the adjustment of the Over Power trip point. Turn either the voltage or the current knob to adjust the value. Press the Enter button when the value you wish is displayed. When the Enter button is pressed the following screen will be displayed:

To change another setup item at this time you may use either knob to select that option. To exit setup, rotate either knob until the following screen is displayed then press the enable button.

The following screen will be displayed.





Rotating either knob will alternate between the screen above and the screen below



When the desired option is displayed press the Enable button. Selecting YES will save any Setup changes to non-volatile memory and they will be retained even when primary power is cycled. Selecting NO will not save Setup changes to non-volatile memory and they will be in effect only until the unit is turned off.

The power supply will return to normal operating mode at this time.

### 7.2.7 LAN setup

The iLS1500 series of power supplies comes standard with an Ethernet LAN interface. While in local mode and setup mode the power supply LAN setup data may be viewed. Normally the power supply mode will be used in DHCP mode and an IP address will be provided by the router the supply is connected to. To view the current setup do the following.

1) In setup mode turn a knob until the following screen appears.



2) Press Enable and the following screen will be displayed.



The above screen will be displayed if the supply is connected to a LAN if the supply is not connect to a LAN the lower line will read NOT CONNECTED.

3) Rotate a knob one click and the following screen will be displayed. Note that the IP address displayed will be the one assigned by your router and will not match the address shown below.





4) Rotating the knob another click will display the MAC address for this supply. This address will not match the one in the example below as every supply has its own unchangeable MAC address.



5) Rotating the knob one step further will display the following screen.



If you wish to reset the LAN settings to the factory default press the Select button again. Now rotate either knob until the following screen your selection of Yes or No is displayed. Pressing Select once again while Yes is displayed will reset the power supply LAN settings.

This feature is useful if the IP address has been set to a static address and is no longer able to communicate with the LAN.

For **further information** on use and control of the power supply with Ethernet LAN see Appendix C.

# 7.2.8 Parallel operation

The iLS1500 series of power supplies may be used in parallel combinations.

For both of these modes the power supplies used must be identical models.



WARNING: Output terminal isolation: No output terminal may be more than 600VDC from other terminal or chassis ground.

For parallel operation up to 4 units may be connected in MAIN/SATELLITE mode.

In order to parallel or series iLS1500 power supplies one power supply must be set up to be main and the rest of the power supplies must be set up as satellites. To put a power supply in main mode do the following steps:

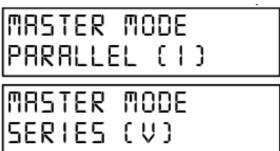
1) Enter setup mode.



2) Rotate the voltage or current knob until Main Mode screen appears.



3) Press the Enable button then rotate the voltage or current knob to select parallel or series main mode. Press the enable button when the mode you wish is displayed.



4) Rotate the voltage or current knob until the Exit screen is displayed.





5) Press select and the following screen will be displayed.



6) Press select again to save the configuration and leave the power supply in main mode.

Next, the other power supplies must be put in satellite mode to allow them to follow the output of the main supply.

# For parallel supplies do the following:

- (1) On all of the satellite supplies set the voltage to the maximum voltage that will be desired in the application. Note that this voltage setting on the satellites will not be the actual voltage output. The actual voltage output will be determined by the main. This setting will only determine the maximum voltage that will be output by the satellite where following the main. All satellites should be set to this same maximum voltage.
- (2) Put the power supply in analog current control mode by doing the following:
  - a. Put the power supply is setup mode.



b. When MODE is displayed press the select button then rotate the voltage or current knob until the following screen is displayed.



c. Press the Select button

ANALOG FULLSCALE |= 10



- d. Press the Select button again to choose full scale as a 10 volt input
- e. Rotate the voltage or current knob until the Exit screen is displayed



f. Press the Select button



- g. Press select again to save the configuration and leave the power supply in analog control mode.
- 3) Connect the power supplies together.
  - a. On the analog connector in the back of the unit connect all pins 2 together to tie the analog grounds together.
  - b. Also on the analog connector in the back of the unit connect pin 5 (Sharing Output) of the main supply to pins 3 (Voltage Control Input) of the satellite supply.
  - c. Now connect the all the positive outputs together and all the negative outputs together.

You have now completed setup for parallel operation of the power supplies. When connected to a load, voltage and current will be determined by the main supply. Adjusting the voltage on the main will adjust the outputs on all of the supplies. As the load changes, the current will be shared between all of the supplies. Note that the current setting on the main will reflect the actual current output by the paralleled supplies divided by the number of supplies in parallel.

#### 7.2.9 Calibration

Power supply calibration allows qualified personnel to calibrate the output voltage and current and the displayed voltage and current. The process is very simple but it does require some specialized equipment. The required equipment is a calibrated volt meter and a calibrated current shunt. The current shunt must be rated for at least the full rated output current of the power supply but must not be rated at so high a current that a meaningful reading cannot be obtained at the full rated current of the power supply.



To calibrate the power supply use the following procedure:

Enter setup mode. Once in setup mode rotate either knob until the CALIBRATE screen is displayed then press the Enable button. The following screen will be displayed.

CAL I BRATE? YES

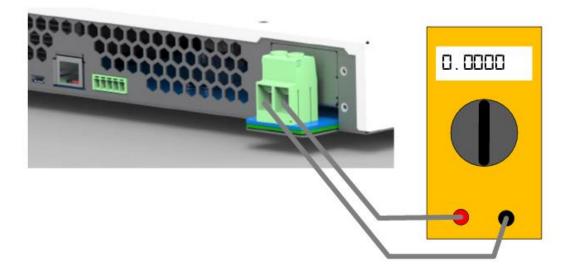
Rotating either knob will alternate between the ON or OFF selection. Press the Enable knob when the desired mode is displayed.

CALIBRATE? NO

If the NO option is selected the system will revert to the Setup main menu. If the YES option is selected the following screen will be displayed:

OUTPUT OPEN LOAD

At this point only a volt meter should be connected to the output. No load should be connected. See illustration below.





Note: on rear output models use the same connection but on the rear output connector.

When the volt meter is connected, press the Enable button. The following screen is an example of what will appear.

SET VOLTAGE TO

Now, using the Voltage knob, adjust the output until the external volt meter reads exactly the voltage displayed on the power supply display. Note that the voltage displayed on the screen will vary depending on the power supply model.

When the two voltages match exactly, press the Enable button and the following screen will appear:

SET VOLTAGE TO

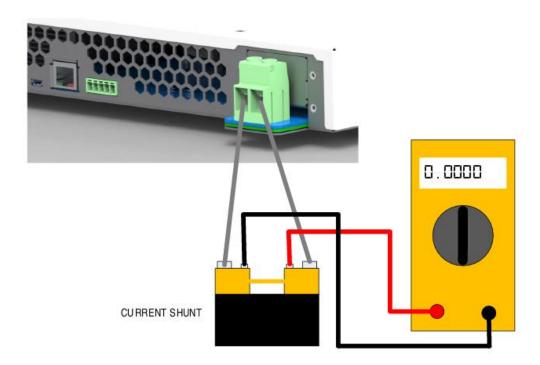
Again, using the Voltage knob, adjust the output until the external volt meter reads exactly the voltage displayed on the power supply display. Note that the voltage displayed on the screen will vary depending on the power supply model.

When the two voltages match exactly, press the Enable button and the following screen will appear:

OUTPUT SHORT CIRCUIT

Now a current shunt must be connected across the output and a voltage meter connected to the shunt. Use the figure below for guidance.





When the power supply is configured as in the figure above, press the Enable button. The following screen will now appear:

SET CURRENT TO 0.600 AMPS

Using the Current knob, adjust the output until the external volt meter reads exactly the current displayed on the power supply display. Note that the voltage displayed on the meter will be dependent on the type of current shunt used. The voltage to be adjusted to obtain the correct current must be calculated. For example, a 10 amp, 50mV shunt will drop 50mV with 10 amps of current. The resistance is, therefore,  $R = \frac{.050}{10} = 0.005 \text{ ohms}$ . So, for the calibration screen shown above the voltage meter should read v= 0.000 0.005 =.003 volts.

Note also that the current displayed on the screen will vary depending on the power supply model.

When the current is exactly correct, press the Enable button and the following screen will appear:

SET CURRENT TO 6.00 AMPS



Using the same formula as above, the voltage reading on the volt meter should be 0.030 volts (for this example) when the supply is set correctly.

When the current is exactly correct, press the Enable button and the following screen will appear:

CALIBRATION COMPLETE

Pressing Enable at this point will return you to the Setup main menu.

SYSTEM SETUP CALIBRATE

To change another setup item at this time you may use either knob to select that option. To exit setup, rotate either knob until the following screen is displayed then press the enable button.

SYSTEM SETUP EXIT

The following screen will be displayed.

SAVE CONFIG? YES

Rotating either knob will alternate between the screen above and the screen below

SAVE CONFIG? NO

When the desired option is displayed press the Enable button. Selecting YES will save any Setup changes to non-volatile memory and they will be retained even when primary power is cycled. Selecting NO will not save Setup changes to non-volatile memory and they will be in effect only until the unit is turned off.

The power supply will return to normal operating mode at this time.



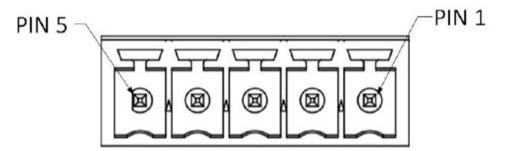
### APPENDIX A ANALOG CONTROL INPUTS

As a standard feature, iLS1500 power supplies have an analog port that allows remote control. The analog control option allows the use of either 0-3 volt inputs, 0-5 volt inputs or 0-10 volt inputs. In addition, there is a 3.0 volt reference source so that external potentiometers can be used as inputs.

The pinout of the Analog control connector is as follows:

PIN	FUNCTION
1	3.0 Volt Reference
2	Ground
3	Voltage Control Input
4	Current Control Input
5	Sharing Output

The connector physical pinout is shown below. The correct mating connector is an On Shore Technology Inc. 5 pin connector such as their part number OSTTJ0531530.



To use a potentiometer as the control source connect one end of the potentiometer to the 3.0 Volt Reference, the other end to Ground and the wiper to the control Input. The potentiometer should be in the range of 1K to 10K ohms. Set the power supply to run from a 3 volt analog input on voltage or current or both.

CAUTION: Although these inputs are protected from ESD continuous voltages in excess of 5 volts may damage the option card. Also, noise on the inputs can affect the performance of the power supply. For long leads the user should tightly twist the wires together and consider shielding.



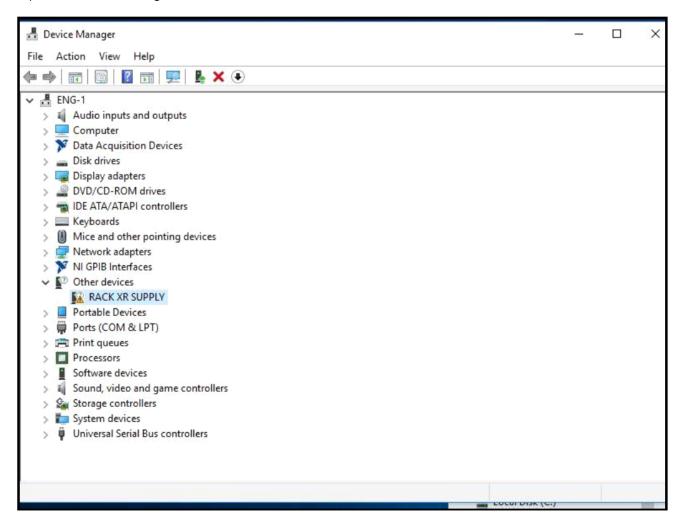
USB drivers are available on the Artesyn website at

https://www.artesyn.com. Be sure to download and extract the Bench USB Driver to your local drive. The extraction location will be required in later steps.

The standard USB input is a USB 2.0 full speed compatible USB port.

To install the USB drivers be sure to first make sure the unit is powered on and the Bench unit is connected to the computer's USB port.

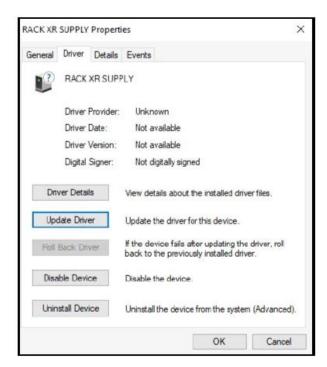
Open Device Manager and locate the "RACK XR SUPPLY" under Other devices.



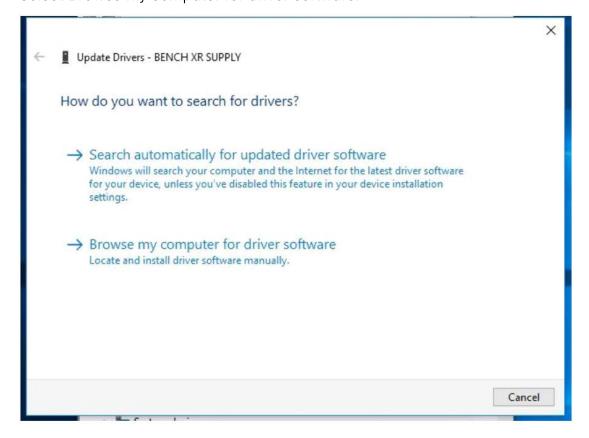
Right click on "RACK XR SUPPLY" and select properties.

On the Driver tab select Update Driver





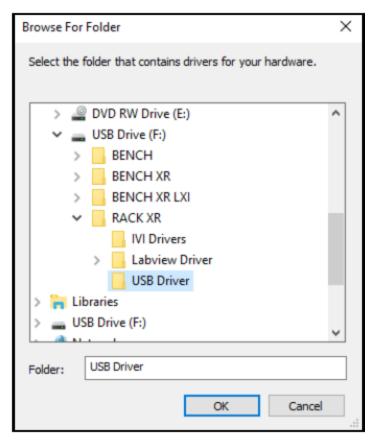
Select Browse my computer for driver software:



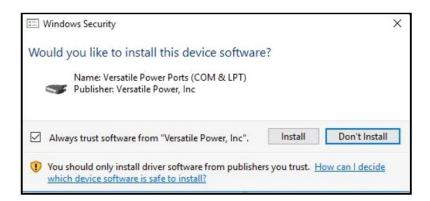


Select Browse...

On the Browse for screen Select RACK XR>USB Driver and press OK.

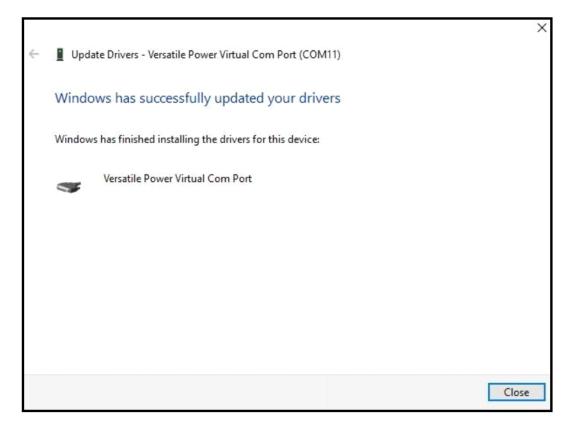


On Windows Security select Install:



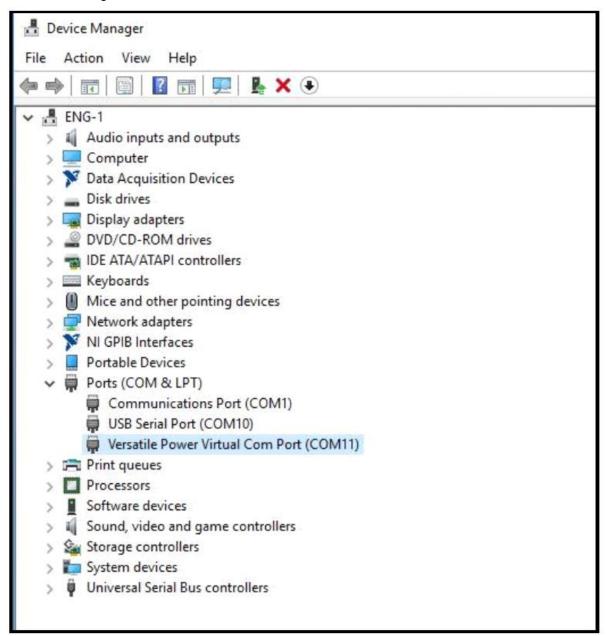


Once the driver has been successfully installed windows will verify the installation and the Bench can now be accessed through USB communication.





Device manager will show the unit as follows:





### APPENDIX C COMMUNICATING OVER LAN

You can communicate with your power supply over the LAN connection using a Web server, or using the built in SCPI command set over UDP/IP. These methods are a convenient way to communicate with the power system without using VO libraries or drivers. In all cases, you must first establish a LAN connection from your computer to the power system.

### Using the Web Server.

Your power system has a built-in Web server that lets you control it directly from an internet browser on your computer. With the Web server, you can access the front panel control

functions including the LAN configuration parameters. Up to two simultaneous connections are allowed. With additional connections, performance will be reduced

#### NOTF:

The built-in Web server only operates over the LAN interface. It requires Internet Explorer 7+ or Firefox2+, or Chrome.

The Web server is enabled when shipped. To launch the Web server:

- 1) Open the internet browser on your computer.
- 2) Obtain the power supplies IP address as described in SECTION 7.2.7. Enter the instrument's IP address into the browser's Address field to launch the Web server.
- 3) You will be asked for a user name and password. The default user name is "admin" and the default password is "password".
- 4) The following home page will appear:





### APPENDIX C COMMUNICATING OVER LAN

5) Click on the BENCH XR Control button to begin controlling your power supply.

If desired, you can control access to the Web server using password protection. As shipped from the factory, the password is "password". To change the password, click on the LAN Settings button.

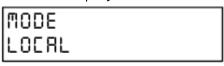
The power supply is shipped from the factory in DHCP mode so that it will automatically obtain a password from your router. Should you wish to set a static IP address you may do so from the LAN Settings page

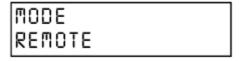
As shipped from the factory you may monitor your power supply using the LAN interface but not control it. In addition, a user may also adjust the power supply settings from the front panel. Should the user wish to control the power supply and lock out the front panel the power supply should be put into remote mode as described below.

1) Enter setup mode and the push the Select button on the following screen



2) When the following screen is displayed rotate either knob to select REMOTE





- 3) When REMOTE is displayed press the select button. Note that when in remote mode all menu selections other than REMOTE or LOCAL are suppressed.
- 4) Exit and Save the setting

Controlling your power supply using TCP/IP or UDP/IP.

Your power system has built-in TCP/IP and UDP/IP interfaces that allow you to control the power supply using the full supported SCPI command set.

To use either interface use the IP address as set up in previous chapters of this manual and use port 8003 for TCP and 8005 for UDP. Follow each SCPI command with a line feed. A complete description of the SCPI command set is in the supplied Programming Manual.



### APPENDIX D ERROR MESSAGES

This appendix describes the various error conditions that can occur in the power supply. There are two groups of error conditions; first, errors that involve exceeding of limits set by the operator or that are hard programmed into the unit, second, errors involving a failure within the power supply.

The first group of errors - errors caused by limits set by the user or the factory are described below

OVERCURRENT TRIP ENABLE TO RESET

The "OVERCURRENT TRIP" error is caused by exceeding the current set by the "OCP SET command. If the current limit value is set to below the "OCP SET" value this condition will rarely if ever occur. If the "OCP SET" value is below the current limit value then this condition will occur whenever the load resistance is low enough to allow the set value to be exceeded without going into voltage. To reset the power supply simply press the ENABLE button.

OVERVOLTAGE TRIP ENABLE TO RESET

The "OVERVOLTAGE TRIP" error is caused by exceeding the voltage set by the "OVP SET" command. If the voltage limit value is set to below the "OVP SET" value this condition will rarely if ever occur. If the "OVP SET" value is below the voltage limit value then this condition will occur whenever the load resistance is high enough to allow the set value to be exceeded without going into current limit. To reset the power supply simply press the ENABLE button.

OVERPOWER TRIP ENABLE TO RESET

The "OVERPOWER TRIP" error is caused by exceeding the power set by the "OPP SET" command. To reset the power supply simply press the ENABLE button.

TEMPERATURE ERR ENABLE TO RESET



### APPENDIX D ERROR MESSAGES

The "OVER TEMPERATURE" error is caused by exceeding the maximum operating temperature of the power supply. To reset the power supply simply press the ENABLE button. If the power supply is within its temperature limits when the ENABLE button is pressed the supply will return to normal operation. If the supply is still outside its operating limits the error will persist. If this error reoccurs after a cool down period check to be sure that there is at leas one inch of clearance around all the vents.

The second group of errors- errors involving a failure within the power supply are described below:

OUTPUT ERROR ENABLE TO RESET

The "PWM ACTIVATE ERB" error is an internal error of the power supply. This is usually caused by a component failure. To reset the power supply simply press the ENABLE button. If the error reoccurs the power supply must be repaired by the factory.

IZV BIAS ERR ENABLE TO RESET

The "12V BIAS ERR" error is an internal error of the power supply. This is usually caused by a component failure. To reset the power supply simply press the ENABLE button. If the error reoccurs the power supply must be repaired by the factory.

3.3V BIAS ERR ENABLE TO RESET

The "3.3V BIAS ERR" error is an internal error of the power supply. This is usually caused by a component failure. To reset the power supply simply press the ENABLE button. If the error reoccurs the power supply must be repaired by the factory.

PFC FAILURE ENABLE TO RESET

The "PFC FAILURE" error is an internal error of the power supply. This is usually caused by a component failure. To reset the power supply simply press the ENABLE button. If the error reoccurs the power supply must be repaired by the factory.



### APPENDIX D ERROR MESSAGES

HS TEMP ERROR ENABLE TO RESET

The "HS TEMP ERROR" error indicates an over temperature of the main heatsink. This is usually caused an ambient temperature over 40C. To reset the power supply simply press the ENABLE button. If the error reoccurs and the ambient temperature is within specifications the power supply must be repaired by the factory.

FAN STALL ERROR ENABLE TO RESET

The "FAN STALL ERROR" indicates that the fan is not running at the expected speed. This is usually caused by an obstruction in the fan or by a failed fan. To reset the power supply simply press the ENABLE button. If the error reoccurs the power supply must be repaired by the factory.

SELF-TEST ERROR ENABLE TO RESET

On power up the power supply runs a check on several internal systems to make sure all is working well prior to power up. The "SELF-TEST ERROR" error is an internal error of the power supply that can occur during initial power on when the self-test is performed. The unit must be sent in to the factory for repair.

COMM TIMEOUT ENABLE TO RESET

"COMM TIMEOUT" indicates that one of the power supplies communication ports has not responded in a timely manner. To reset the power supply simply press the ENABLE button. If the error reoccurs the power supply must be repaired by the factory.



# APPENDIX E RACK MOUNT OPTION

Rack mounting of the iLS1500 series can be done with no changes to the unit. If the customer wishes to remove the rubber feet that is OK. Retain the feet and screws in case they are needed later.

CAUTION: If the feet are replaced with the incorrect screws damage to the power supply can occur. Be sure to use 6-32 screws with 3/8 inch length.



### **SERVICE INFORMATION**

A Return Material Authorization (RMA) number must be obtained from Advanced Energy before a power supply may be returned for repair.

Contact Advanced Energy Customer Support at +1-888-412-7832 or productsupport.ep@aei.com to obtain an RMA number.

When requesting an RMA please provide the following information

Model number

Serial number

A description of the problem including the error indication if available

If possible, return the unit in its original packaging. Do not return the power cord. Please include the RMA number with the unit being returned. Units must be well packaged when shipping to Advanced Energy; the repair of any damage incurred during shipping is not covered by warranty and will be charged to the customer.

# Return all units to Advanced Energy using pre-paid shipping

For warranty repairs, Advanced Energy covers the cost for return shipment to the customer via ground transportation to locations in the domestic US and Canada. For out-of-warranty repairs, overnight shipments and shipments to other countries please contact Advanced Energy Customer Support for shipping fees.



### **LIMITED THREE YEAR WARRANTY**

Advanced Energy warrants to the original purchaser that its products and the component parts will be free from defects in workmanship and materials for a period of three years from date of purchase. Advanced Energy will, without charge, repair or replace, at its option, defective product or component parts.

This warranty does not apply in the event that:

- The product is damaged by misuse, accident, abuse or alterations.
- The product is opened, modified, disassembled or repaired without Advanced Energy consent.
- The serial number is altered, defaced or removed.
- The product is found to have no defects, in which case a re-inspection and handling charge will be applied.

This warranty is in lieu of all other warranties, obligations, and liabilities, either expressed or implied, and are the purchaser's exclusive remedy. Advanced Energy makes no warranty, either expressed or implied, of merchantability, fitness for a particular purpose or otherwise. In no event shall Advanced Energy be liable whether in contract, tort or negligence, for special, indirect, incidental or consequential damages of any kind, including the loss of business or profits, or any other losses incurred by purchaser or any third party, the Customer's remedies being limited, at Advanced Energy's option, to replacement, repair or credit at the original purchase price.

Advanced Energy reserves the right to make changes or improvements to its products without any obligation to upgrade previously manufactured products.

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### ABOUT ADVANCED ENERGY

Advanced Energy (AE) has devoted more than three decades to perfecting power for its global customers. AE designs and manufactures highly engineered, precision power conversion, measurement and control solutions for mission-critical applications and processes.

Our products enable customer innovation in complex applications for a wide range of industries including semiconductor equipment, industrial, manufacturing, telecommunications, data center computing, and medical. With deep applications know-how and responsive service and support across the globe, we build collaborative partnerships to meet rapid technological developments, propel growth for our customers, and innovate the future of power.

#### PRECISION | POWER | PERFORMANCE

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